

# GOVERNMENT DEVELOPMENT ASSISTANCE PROGRAMMES

A number of assistance programmes have been established by the government and the private sector to help companies improve efficiency, strengthen capabilities and exploit new opportunities in every aspect of their business.

PROGRAMMES	DESCRIPTION	ADMIN AGENCY
<b>BUSINESS DEVELOPMENT</b>		
<p><b>1. Double Tax Deduction for Inbound Tourism Promotion</b></p>	<p>To encourage Singapore tourism companies to promote the provision of services for inbound tourism to Singapore through participation in STB-supported overseas trade fairs/ missions.</p> <p><b>Eligibility Criteria:</b></p> <p>To qualify, a company should meet the following requirements:</p> <ul style="list-style-type: none"> <li>• Must be a resident company or has a permanent establishment in Singapore.</li> <li>• Is currently not enjoying any other forms of tax incentives from the Singapore government.</li> <li>• Is promoting Singapore services for inbound tourism.</li> </ul>	STB
<p><b>2. Loan Insurance Scheme (LIS) and LIS+</b></p>	<p>The Loan Insurance Scheme (LIS) is a joint programme between IE Singapore and SPRING Singapore. LIS helps companies secure short term trade financing lines from banks by insuring the banks against insolvency risks of the borrows.</p> <p>Loans are underwritten by commercial insurers and a portion of the insurance premium is supported by IE Singapore and SPRING Singapore. The programme also comprises of Loan Insurance Scheme Plus (LIS+) whereby the Government underwrites loans that are beyond the capacity of commercial insurers.</p> <p><b>Eligibility Criteria:</b></p> <ul style="list-style-type: none"> <li>• At least 30% of your shareholding is local;</li> <li>• Company's group annual sales of not more than \$100 million or company's group employment size not more than 200 workers.</li> </ul>	SPRING Singapore

## TEAMBUILDINGSOLUTIONS



## CAMELOT

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PROGRAMMES	DESCRIPTION	ADMIN AGENCY
<b>3. Local Enterprise Finance Scheme (LEFS)</b>	<p>The fund may be used for automating and upgrading factory and equipment, and / or purchasing factory (only for JTC Corporation or Housing &amp; Development Board (HDB) properties). The scheme offers loans up to S\$15 million.</p> <p><b>Eligibility Criteria:</b></p> <ul style="list-style-type: none"> <li>• All locally owned SMEs with at least 30% local equity.</li> <li>• Company's Group Annual Sales of not more than S\$100 million OR Company's Group Employment Size of not more than 200.</li> </ul>	SPRING Singapore
<b>4. Major Exporters Scheme (MES)</b>	<p>The Major Exporter Scheme (MES) is designed to help the cash flow of major exporters who have significant imports. Once approved as a MES person, GST will be suspended when you import non-dutiable goods into Singapore. Once approval is granted, an MES trader does not have to pay GST on the importation of goods under the following situations:</p> <ul style="list-style-type: none"> <li>• when he imports his own goods in the course or furtherance of his business;</li> <li>• when he imports goods belonging to an overseas customer* for sale in Singapore or re-export on behalf of the overseas customer, in the course or furtherance of his business;</li> <li>• when he imports goods belonging to an overseas customer* solely to be re-exported back to the same overseas customer, in the course or furtherance of his business.</li> </ul> <p>(*The overseas customers must not belong in Singapore nor be GST-registered in Singapore. If the overseas customers' goods are sold in Singapore, the MES trader has to charge and account for GST on such local sales made on behalf of the overseas customers. The MES trader must maintain proper accounting records and control of the overseas customers' goods.)</p> <p><b>Eligibility Criteria:</b></p> <p>In order to qualify under MES, the following conditions must be satisfied:</p> <ul style="list-style-type: none"> <li>• Your zero-rated supplies must account for more than 50% of the total supplies, or the value of your zero-rated supplies is more than S\$10 million for the past 12 months.</li> <li>• You are required to maintain good internal controls and proper accounting records.</li> <li>• You are required to maintain good compliance records with IRAS and Singapore Customs.</li> </ul>	IRAS

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<p><b>5. Micro Loan Programme (MLP)</b></p>	<p>Loans up to \$100,000 for local SMEs with less than 10 employees. The funds are used for daily operations or for automating and upgrading of factory and equipment.</p> <p><b>Eligibility Criteria:</b></p> <ul style="list-style-type: none"> <li>Registered and operating in Singapore;</li> <li>Employ 10 or less employees OR has annual sales not exceeding S\$1 million;</li> <li>At least 30% of your shareholding is local;</li> <li>Company's Group Annual Sales of not more than S\$100 million OR company's Group Employment Size of not more than 200.</li> </ul>	<p>SPRING Singapore</p>
<p><b>6. Pioneer Incentive (PC-M or PC-S)</b></p>	<p>To encourage the growth of high-tech/high value-added manufacturing and services industries in Singapore. To encourage existing and new companies to acquire new technologies/skills/knowledge that raise overall industry standards (e.g. training workers in high-tech skills, importing innovative processes/ equipment to raise production capabilities, etc.).</p> <p><b>Eligibility Criteria:</b></p> <ul style="list-style-type: none"> <li>Companies that are registered in Singapore.</li> <li>Full corporate tax exemption on qualifying profits for up to 15 years.</li> <li>The incentive is awarded to projects that are very strategic and result in the creation of desirable industries in Singapore.</li> <li>The incentive may be awarded for both manufacturing and services companies.</li> </ul>	<p>EDB</p>
<p><b>7. Double Tax Deduction for Approved International Fair</b></p>	<p>The scheme aims to encourage Singapore companies to expand their markets by participating in international trade-oriented exhibitions held in Singapore that are supported by STB.</p> <p><b>Eligibility Criteria:</b></p> <p>To qualify, a company should meet the following requirements:</p> <ul style="list-style-type: none"> <li>Must be a resident company or has a permanent establishment in Singapore;</li> <li>Is currently not enjoying any other forms of tax incentives from the government.</li> <li>Is exhibiting in approved local trade fairs accorded the AIF status by SECB.</li> </ul>	<p>STB</p>

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<p><b>8. Development &amp; Expansion Incentive (DEI) (also available for IHQ Award)</b></p>	<p>Provides lower corporate tax rates on qualifying profits above a pre-determined base for a set period. The DEI rate is set at 10% or lower, depending on the applicant's expansion plans in Singapore. The current corporate tax rate is 17%.</p> <p>To encourage existing and new companies to:</p> <ul style="list-style-type: none"> <li>• move into high value-added business activities (e.g. acquiring new technologies to develop products/services)</li> <li>• expand their operations in Singapore (e.g. setting up new factory, increasing production capacity, etc.)</li> <li>• upgrade existing equipment or procure new equipment.</li> </ul> <p><b>Eligibility Criteria:</b></p> <ul style="list-style-type: none"> <li>• Companies registered and based in Singapore.</li> </ul>	<p>EDB</p>
<p><b>9. Loan Insurance Scheme</b></p>	<p>The Loan Insurance Scheme (LIS) is a joint programme between IE Singapore and SPRING Singapore. LIS helps companies secure short term trade financing lines from banks by insuring the banks against insolvency risks of the borrowers.</p> <p>Loans are underwritten by commercial insurers and a portion of the insurance premium is supported by IE Singapore and SPRING Singapore. The programme also comprises of Loan Insurance Scheme Plus (LIS+) whereby the Government underwrites loans that are beyond the capacity of commercial insurers.</p> <p><b>Eligibility Criteria:</b></p> <p><u>For overseas trade facilities</u></p> <ul style="list-style-type: none"> <li>• Company must be Singapore-based.</li> <li>• At least 3 strategic business functions in Singapore.</li> <li>• Turnover of Applicant Company and its majority owned subsidiaries must not exceed \$300mil for non-trading companies and \$500mil for trading companies.</li> </ul> <p><u>For domestic trade facilities</u></p> <ul style="list-style-type: none"> <li>• At least 30% local shareholding.</li> <li>• Applicant Group annual sales turnover must not exceed S\$100mil or Applicant Group employment size must not exceed 200 workers.</li> </ul>	<p>IE Singapore</p>

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<p><b>10. Association Development Fund (ADF)</b></p>	<p>The Association Development Fund (ADF) supports tourism-related associations by strengthening their capabilities to enable them to take on a greater leadership role to drive the development and growth of their respective industries and precincts.</p> <p><b>ELIGIBILITY CRITERIA:</b></p> <p>The ADF is open to all Singapore-registered tourism-related associations. Examples include associations from industries such as attractions, hotels, travel agents, tourist guides, MICE, cruise and associations from precincts such as Orchard Road, Chinatown, Little India and Sentosa-Harbourfront.</p> <p>Proposed projects should involve the development of associations' capabilities such as training, technology &amp; infrastructure development, business capabilities development, as well as market &amp; channel development and brand development.</p>	STB
<p><b>11. Business Improvement Fund (BIF)</b></p>	<p>The Business Improvement Fund (BIF) aims to encourage technology innovation and adoption, redesign of business model and processes in the tourism sector to improve productivity, competitiveness and enhanced consumer experience.</p> <p><b>ELIGIBILITY CRITERIA:</b></p> <p>The BIF is open to all Singapore-registered businesses/companies embarking on projects with a clear tourism focus.</p> <p>These companies are:</p> <ol style="list-style-type: none"> <li>1. Tourism companies taking on capability development initiatives</li> <li>2. Technology companies that create innovative technology products and services for tourism businesses</li> </ol> <p>Proposed projects should fall under one of the following categories:</p> <ul style="list-style-type: none"> <li>• <b>Branding &amp; Marketing</b> Supports companies in gaining deeper consumer insights and implementing more human-centric solutions</li> <li>• <b>Service Excellence</b> Supports companies in enhancing its customer service capabilities</li> </ul>	STB

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	<ul style="list-style-type: none"> <li>• <b>Financial Management</b> Supports the formulation of a financial framework or strategy, and enhancement of financial processes</li> <li>• <b>Human Resource</b> Supports the deployment of HR management and development processes and best practices</li> <li>• <b>Product Development</b> Leveraging technology for product development or service enhancement</li> <li>• <b>Business Process Redesign</b> Leveraging technology for process redesign to streamline processes and enhancing workflow</li> </ul>	
<p><b>12. Business Events in Singapore (BEiS)</b></p>	<p>The Business Events in Singapore (BEiS) scheme seeks to encourage the business events industry to anchor and grow quality events as well as catalyse the innovation of new content.</p> <p><b>ELIGIBILITY CRITERIA:</b></p> <p>The BEiS is open to all businesses / companies or associations in the Meetings, Incentive Travel, Conventions, and Exhibitions (MICE) sector.</p> <p>Proposed events should fall under one of the following categories:</p> <ul style="list-style-type: none"> <li>• Meetings</li> <li>• Incentive Travel</li> <li>• Corporate Activities</li> <li>• Association Conventions</li> <li>• Trade Conferences</li> <li>• Exhibitions</li> </ul>	STB
<p><b>13. Kickstart Fund (KF)</b></p>	<p>The Kickstart Fund supports the creation and test-bedding of innovative lifestyle concepts and events with strong tourism potential and scalability. This is with the aim of adding to the existing quality tourism software and enhancing the vibrancy of Singapore as a tourist destination in areas such as the arts, entertainment, dining, sports and retail.</p>	STB

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	<p><b>ELIGIBILITY CRITERIA:</b></p> <p>The Kickstart Fund is open to all legal entities, including businesses, companies and associations.</p> <p>Proposed projects should fall under one of the following categories:</p> <ul style="list-style-type: none"> <li>• Live Events</li> <li>• Pop-ups (up to maximum duration of three months)</li> <li>• Services (e.g. an art walk/tour, culinary tour)</li> </ul>	
<p><b>14. Leisure Events Fund (LEF)</b></p>	<p>The Leisure Events Fund (LEF) supports high quality events that strengthen Singapore's profile and position as a compelling leisure destination, drive visitor spend, and develop the key tourism and tourism-related industries (e.g. Arts &amp; Entertainment, Sports, Retail &amp; Dining). The scheme aims to develop the capabilities of Singapore-based companies through the creation and delivery of sustainable world-class experiences and events.</p> <p><b>ELIGIBILITY CRITERIA:</b></p> <p>The LEF is open to all businesses / companies or associations registered in Singapore and other government bodies.</p> <p>Proposed events should fall under one of the following categories:</p> <ul style="list-style-type: none"> <li>• Arts and Culture</li> <li>• Dining</li> <li>• Entertainment</li> <li>• Retail</li> <li>• Sports</li> <li>• Precincts Events</li> </ul>	<p>STB</p>
<p><b>15. Tourism Product Development Fund (TPDF)</b></p>	<p>The Tourism Product Development Fund (TPDF) supports the creation of new tourism products and experiences as well as rejuvenation of existing products and experiences that will heighten interest in Singapore as a tourist destination.</p> <p><b>ELIGIBILITY CRITERIA:</b></p> <p>The TPDF is open to all businesses / companies or associations registered in Singapore.</p>	<p>STB</p>



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	<p>Proposed projects should fall under one of the following categories:</p> <ul style="list-style-type: none"> <li>• Development and rejuvenation projects (such as standalone infrastructure development)</li> <li>• Selected feasibility studies</li> </ul>	
<p><b>16. Cruise Development Fund (CDF)</b></p>	<p>The Cruise Development Fund (CDF) supports the home-porting of new cruise ships or extension in deployments of existing home-ported cruise ships out of Singapore, with the aim of growing Singapore's cruise industry and maximising the economic spin-offs accruing from cruise tourism to Singapore.</p> <p><b>ELIGIBILITY CRITERIA:</b></p> <p>The CDF is open to Singapore-registered and non-Singapore registered cruise companies.</p> <p>Proposed projects should fall under one of the following categories:</p> <ul style="list-style-type: none"> <li>• Market research and feasibility studies</li> <li>• Channel Development</li> <li>• Passenger source market development</li> </ul>	<p>STB</p>
<b>HUMAN RESOURCES</b>		
<p><b>1. Critical Infocomm Technology Resource Programme (CITREP) Expanded</b></p>	<p>Critical Infocomm Technology Resource Programme (CITREP) was established by the infocomm Development Authority of Singapore (IDA) since 1996 with the objective to accelerate the development of emerging, critical and specialised infocomm skills to meet Singapore's infocomm manpower needs.</p> <p>Since 1 April 2011, CITREP has been expanded to cover new and emerging areas, such as Business Analytics, Cloud Computing, and Green Infocomm. The aim is to deepen the capabilities of infocomm professionals and to ensure that Singapore's infocomm manpower continues to remain competitive with the developments in the industry globally and within Singapore.</p> <p>Under CITREP II, IDA will partner training providers to develop and offer quality infocomm professional development technology courses in areas aligned to build local core of ICT professionals with Smart Nation capabilities.</p>	<p>IDA</p>

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	<p>Training courses and certifications which impart knowledge and skills in the identified skill areas will be evaluated and endorsed under CITREP II.</p> <p>Self-sponsored trainees and organisations sponsoring their employees in these endorsed courses and certifications can apply for CITREP II funding support.</p> <p><b>To be eligible for funding support under CITREP, a trainee must:</b></p> <ul style="list-style-type: none"> <li>– Be a Singapore Citizen unless otherwise stipulated by IDA.</li> <li>– Meet the admission criteria set by the Course Provider or Certificate Awarding Body.</li> <li>– Be enrolled by the endorsed course providers or testing centres for their intended courses or certifications on their behalf before commencement</li> <li>– Commence all training courses or certification examinations between 1 May 2014 and 31 March 2015 (or otherwise stipulated by IDA).</li> </ul> <p><b>For Organisation-Sponsored Trainees:</b></p> <ul style="list-style-type: none"> <li>– The sponsoring organisation must be incorporated or registered in Singapore.</li> <li>– Employees of Local Government Agencies are not eligible. Employees of these organisations can, however, qualify for CITREP under the self-sponsored category.</li> </ul> <p><b>For Course and Certification Fees Support:</b></p> <ul style="list-style-type: none"> <li>– The trainee must complete the course and pass all examinations required by the certification or post- training assessment within 12 months from the course commencement date.</li> <li>– Meet the minimum 75% attendance of the training course as per endorsed roadmap.</li> <li>– Complete and pass the project work (applicable to Emerging Infocomm Skills with Project Work Component) and</li> <li>– Achieve the final certification status (applicable to certifiable programmes only).</li> </ul> <p><b>For Certification Fee Support:</b></p> <ul style="list-style-type: none"> <li>– The trainee must pass all examinations required by the certification and achieve the final certification status within 12 months from the commencement date of the first examination. For Emerging Infocomm Skills with Project Work Component, the trainee is required to complete and pass the project work.</li> </ul>	

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PROGRAMMES	DESCRIPTION	ADMIN AGENCY
<p><b>2. Training Industry Professionals in Tourism (TIP-iT)</b></p>	<p>Training Industry Professionals in Tourism (TIP-iT) is an incentive scheme which aims to support strategic companies in their manpower development through the acquisition and application of specialised skills or new capabilities. It offers companies that provide new or an enhanced range of tourism products incentives to acquire the corresponding skill sets, directly contributing to the overall development of the tourism landscape in Singapore.</p> <p><b>Eligibility Criteria:</b></p> <ul style="list-style-type: none"> <li>The TIP-iT is open to all Singapore-registered businesses / companies.</li> </ul> <p>Proposed projects should fall under one of the following categories:</p> <ul style="list-style-type: none"> <li>Employee Upgrading – Provides incentives for training and course development in tourism-related skill sets which enhances the capability and productivity of the workforce. Scope of training supported includes New/Specialised Skills, Multi-skilling, and Enhanced Service Delivery.</li> <li>Tourism Leadership and Talent Development – A scholarship scheme which aims to attract young talents into the sector and groom middle management leaders of tourism companies to be leaders of tomorrow.</li> </ul>	STB

#### INNOVATION/ R&D/ IT APPLICATION

<p><b>1. Grant for Energy Efficient Technologies (GREET)</b></p>	<p>The Grant for Energy Efficient Technologies (GREET) is aimed at encouraging owners and operators of industrial facilities to invest in energy efficient equipment or technologies.</p> <p>Grant Quantum Typical funding of up to 20% of the qualifying costs, capped at \$4 million per project.</p> <p>The qualifying costs include the following:</p> <ul style="list-style-type: none"> <li>Manpower cost</li> <li>Equipment and materials</li> <li>Professional services</li> </ul> <p><b>Eligibility Criteria:</b></p> <ul style="list-style-type: none"> <li>Singapore-registered owner or operator of existing or proposed industrial facility that is or will be sited in Singapore.</li> <li>Be a partner under the EENP programme.</li> <li>Have implemented an energy management system.</li> </ul>	NEA
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PROGRAMMES	DESCRIPTION	ADMIN AGENCY
<p><b>2. Innovation for Environmental Sustainability (IES) Fund</b></p>	<p>The IES fund aims to encourage and assist Singapore-registered companies to undertake environmental protection and public health related projects that would contribute to the long-term environmental sustainability of Singapore.</p> <p>The IES fund is targeted at projects at the applied research and test-bedding/ demonstration stages of technology developments.</p> <p><b>Eligibility Criteria:</b></p> <p>Grant is open to all Singapore-registered companies. The project shall not have commence at the time of application and shall be mainly conducted in Singapore. The focus areas of the IES fund are shown below:</p> <ul style="list-style-type: none"> <li>• Waste Management Systems (waste collection, recycling, treatment and disposal);</li> <li>• Pollution Control Solutions (air, water, noise, hazardous substances and toxic industrial waste);</li> <li>• Meteorological Services and Research;</li> <li>• Public Health (vector control and indoor air quality);</li> <li>• Unconventional Water Resources, Water Conservation and Wastewater Treatment &amp; Recycling;</li> <li>• Energy Efficiency and Conservation.</li> </ul>	NEA
<p><b>3. Tourism Technology Fund (TTF)</b></p>	<p>The Tourism Technology Fund encourages technology innovation and adoption in the tourism sector that enhances visitors' experience or improves productivity.</p> <p><b>Eligibility Criteria:</b></p> <p>The TTF is open to all Singapore-registered businesses / companies embarking on projects with a clear tourism focus. These companies are either:</p> <ul style="list-style-type: none"> <li>• Tourism companies that create and/or adopt innovative technologies; or</li> <li>• Technology companies that create innovative technology products and services for tourism businesses.</li> </ul> <p>Proposed projects should fall under one of the following categories:</p> <ul style="list-style-type: none"> <li>• <b>Innovative</b> <ul style="list-style-type: none"> <li>– Test-bedding of cutting-edge technology and/or the innovative application of existing technology to benefit tourism businesses;</li> </ul> </li> <li>• <b>Visitor Experience</b> <ul style="list-style-type: none"> <li>– Tourism businesses leveraging technology to enhance the visitor experience; or</li> </ul> </li> <li>• <b>Productivity</b> <ul style="list-style-type: none"> <li>– Tourism businesses implementing technology to improve productivity and reduce reliance on manpower.</li> </ul> </li> </ul>	STB

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<p><b>4. Research Incentive Scheme for Companies (RISC)</b></p>	<p>The scheme provides co-funding to support the set-up of R&amp;D centres, and/or the development of in-house R&amp;D capabilities in strategic area of technology. These include manpower, equipment and materials, intellectual property rights, and professional services.</p> <p>The proposed project must:</p> <ul style="list-style-type: none"> <li>• develop or bring in R&amp;D capability which is strategic to enhancing the competitiveness of the company. The R&amp;D programme should be a fairly long term commitment by the company and result in measurable benefits to the Singapore economy.</li> <li>• results in significant increase in R&amp;D spending over a specific duration, with intermediate milestones for verifications.</li> <li>• increase and train a significant number of research scientists and engineers (RSEs).</li> <li>• not have commenced at the time of application.</li> </ul> <p><b>Eligibility Criteria:</b></p> <ul style="list-style-type: none"> <li>• Singapore-registered businesses companies and organisations.</li> </ul>	<p>EDB</p>
<p><b>5. Capability Development Grant (CDG)</b></p>	<p>The grant defrays up to 70 percent* of qualifying project costs such as consultancy, training, certification and equipment costs. You can take on large scale upgrading projects in areas like increasing productivity, process improvement, product development and market access.</p> <p>To encourage more SMEs to build business capabilities, the application process for grant support of \$30,000 or less has been simplified. You can look forward to simpler application forms and reduce documentation requirements for such projects.</p> <p><b>Eligibility Criteria:</b></p> <ul style="list-style-type: none"> <li>• Registered and operating in Singapore;</li> <li>• At least 30% local shareholding;</li> <li>• Company's group annual sales of not more than \$100 million or Company's group employment size not more than 200 workers.</li> </ul>	<p>SPRING Singapore</p>

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<b>OPERATIONS</b>		
<b>1. Regional/ International Headquarters Award (RHQ/IHQ)</b>	<p>To encourage companies to use Singapore as a base for conducting headquarters management activities.</p> <p><b>Eligibility Criteria:</b></p> <p>The Headquarters Programme is applicable to entities incorporated or registered in Singapore which provide corporate support and headquarters-related services and business expertise on a regional or global basis.</p> <p>a) The applicant should be, or belong to a group that is well-established in its respective business sector or industry and has attained a critical size in terms of equity, assets, employees and business share.</p> <p>b) The applicant should be the nerve centre in terms of organisation reporting structure at senior management levels for its principal activities with clear-cut management and control for the activities.</p> <p>c) The applicant should have a substantial level of headquarters activities in Singapore that may include:</p> <ul style="list-style-type: none"> <li>• Strategic Business Planning and Development</li> <li>• General Management and Administration</li> <li>• Marketing Control, Planning and Brand Management</li> <li>• Intellectual Property Management</li> <li>• Corporate Training and Personnel Management</li> <li>• Research, Development and Test Bedding of New Concepts</li> <li>• Shared Services</li> <li>• Economic or Investment Research and Analysis</li> <li>• Technical Support Services</li> <li>• Sourcing, Procurement and Distribution</li> <li>• Corporate Finance Advisory Services</li> </ul> <p>d) The personnel employed by the applicant for its headquarters operations should be based in Singapore, and would include management, professionals, technical personnel and other supporting staff.</p>	EDB
<b>VENTURING ABROAD</b>		
<b>1. Double Tax Deduction (DTD) for Internationalisation</b>	<p>Companies enjoy tax savings through DTD with a 200% tax deduction on eligible expenses for supported market expansion and investment development activities.</p> <p>These activities include:</p> <ul style="list-style-type: none"> <li>• Overseas business development trips and missions</li> <li>• Overseas investment study trips and missions</li> <li>• Overseas trade fairs</li> </ul>	IE Singapore

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	<ul style="list-style-type: none"> <li>• Local trade fairs approved by IE Singapore or Singapore Tourism Board (STB)</li> <li>• Market surveys and feasibility studies</li> <li>• Investment feasibility and due diligence studies</li> <li>• Design of packaging for overseas markets</li> <li>• Product or service certification</li> <li>• Overseas advertising and promotional campaigns</li> <li>• Master licensing and franchising</li> <li>• Overseas trade offices</li> <li>• Production of corporate brochures for overseas distribution</li> <li>• Advertising in approved local trade publications</li> </ul> <p><b>Automatic DTD</b></p> <p>You can automatically claim 200% tax deduction on the first S\$100,000 of eligible expenses for the below activities per year of assessment. No prior approval from IE Singapore is required. <b>Expenditure exceeding S\$100,000 will still require IE's approval</b></p> <ul style="list-style-type: none"> <li>• Overseas business development trips and missions</li> <li>• Overseas investment study trips and missions</li> <li>• Overseas trade fairs</li> <li>• Local trade fairs approved by IE Singapore or STB</li> </ul> <p>You will need to maintain documentation as proof of expenditure and purpose, should IRAS query. These include purpose and itinerary of the trip, list of companies met, invoices and receipts of the qualifying expenses.</p> <p><b>Eligibility Criteria:</b></p> <ul style="list-style-type: none"> <li>• Businesses registered in Singapore or have a permanent establishment in Singapore with the primary purpose of promoting the trading of goods or provision of services.</li> <li>• The applicant company must not be enjoying any other forms of tax incentives from the government e.g. Pioneer Incentive, Development &amp; Expansion Incentives under the Economic Expansion Incentive Act (EEIA), GTP and PIC for Design under the Income Tax Act (ITA), etc.</li> </ul>	
<p><b>2. Internationalisation Finance Scheme (IFS)</b></p>	<p>The Internationalisation Finance (IF) Scheme is designed to address this issue through a system of co-sharing of default risks between IE Singapore (80%) and our Participating Financial Institutions (PFIs) (20%).</p> <p>The type of credit facilities are:</p> <ol style="list-style-type: none"> <li>1. Asset-based financing</li> <li>2. Structured loans</li> <li>3. Banker's guarantee</li> <li>4. Merger and Acquisition Financing</li> </ol>	<p>IE Singapore</p>

# TEAMBUILDINGSOLUTIONS



# CAMELOT

Centre for Affective Management, Experiential Learning & Outdoor Training

18 Howard Road #06-07, Novelty BizCentre, Singapore 369585  
Office +65 6702 6338 | Fax +65 6702 6339 | sales@camelotsg.biz | www.camelotsg.biz

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	<p><b>Eligibility Criteria:</b></p> <ul style="list-style-type: none"> <li>• Singapore-based company with meaningful business operation and at least three strategic business functions in Singapore;</li> <li>• Turnover shall not exceed \$300 million or \$500 million for trading companies (Computed on a group basis);</li> <li>• Overseas business must complement the activities of the Singapore operations and result in economic spin-offs to Singapore.</li> </ul>		

<b>HEALTHCARE &amp; LIFE</b>	
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<p><b>1. Workplace Health Promotion (WHP) Grant</b></p>	<p>The Workplace Health Promotion Grant (WHP) provides financial support to organisations to help them start and sustain workplace health and sports programmes.</p> <p>The Grant covers a wide range of WHP services including:</p> <ul style="list-style-type: none"> <li>• WHP Consultancy Services</li> <li>• Health risk assessment (Health screening, Lifestyle &amp; Health Practices Survey)</li> <li>• Health education activities</li> <li>• Physical activities</li> <li>• Training</li> <li>• Purchase of health and fitness equipment</li> </ul> <p><b>Eligibility Criteria:</b> Any organisation registered in Singapore with at least 5 paid employees can apply.</p>	<p>HPB</p>
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# MAIN GOVERNMENT AGENCIES

## Agency for Science, Technology and Research (A\*STAR)

1 Fusionopolis Way  
#20-10  
Connexis North Tower  
Singapore 138632  
Tel: (65) 6826 6111  
Fax: (65) 6777 1711  
Website: <http://www.a-star.edu.sg>

### Expertise:

The Agency for Science, Technology and Research (A\*STAR) is the lead agency for fostering world-class scientific research and talent for a vibrant knowledge-based and innovation-driven Singapore.

## Building and Construction Authority (BCA)

52 Jurong Gateway Road  
#11-01  
Singapore 608550  
Tel: (65) 6534 0219  
Fax: (65) 6334 4287  
Website: [www.bca.gov.sg](http://www.bca.gov.sg)

### Expertise:

Our mission is to shape a safe, high quality, sustainable and friendly built environment. We aim for the best built environment for Singapore, our distinctive global city.

## Civil Aviation Authority of Singapore (CAAS)

60 Airport Boulevard  
4th Storey, Terminal 2  
Singapore Changi Airport  
Singapore 819643  
Tel: (65) 6542 1122  
Fax: (65) 6542 1231  
Website: [www.caas.gov.sg](http://www.caas.gov.sg)

### Expertise:

The Civil Aviation Authority of Singapore enables the growth of the air hub and aviation industry, oversees and promotes safety in the industry, provide air navigation services, and develop Singapore as a centre of excellence for aviation knowledge and talent development.

## Contact Singapore

250 North Bridge Road  
#28-00 Raffles City Tower  
Singapore 179101  
Tel: (65) 6508 3508  
Fax: (65) 6508 3535  
Website: [www.contactsingapore.org.sg](http://www.contactsingapore.org.sg)

### Expertise:

Contact Singapore is an alliance of the Singapore Economic Development Board and Ministry of Manpower. It aims to attract global talent to work, invest and

live in Singapore. With offices in Asia, Europe and North America, Contact Singapore is the one-stop centre for those who wish to pursue a rewarding career in Singapore, as well as individuals and entrepreneurs who are keen to invest in or initiate new business activities here. Contact Singapore actively links Singapore-based employers with global talent and provides updates on career opportunities and industry developments in Singapore. We work with private sector partners to facilitate the interests of potential individual investors in Singapore.

## Economic Development Board (EDB)

250 North Bridge Road  
#28-00 Raffles City Tower  
Singapore 179101  
Tel: (65) 6832 6832  
Fax: (65) 6832 6565  
Website: <http://www.edb.gov.sg>

### Expertise:

The role of EDB is to develop manufacturing and selected services clusters through investment promotion and industry development of the clusters. The vision for Industry21, EDB's blueprint to develop these clusters, is for Singapore to be a vibrant and robust global hub of knowledge driven industries.

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**Health Sciences Authority (HSA)**

11 Outram Road  
Singapore 169078  
Tel: (65) 6213 0838  
Fax: (65) 6213 0749  
Website: [www.hsa.gov.sg](http://www.hsa.gov.sg)

**Expertise:**

The Health Sciences Authority is the national authority regulating health products; managing the national blood bank, transfusion medicine and forensic medicine expertise; and providing critical forensic and analytical laboratory services. With our multidisciplinary expertise, HAS aims to be the leading innovative authority, protecting and advancing national health and safety.

**International Enterprise Singapore (IE Singapore)**

230 Victoria Street  
Level 10, Bugis Junction Office Tower,  
Singapore 188024  
Tel: (65) 6337 6628  
Fax: (65) 6337 6898  
Website: <http://www.iesingapore.com>

**Expertise:**

International Enterprise Singapore is a statutory board incorporated under Singapore's Ministry of Trade and Industry with the aim of spearheading the development of Singapore's external economic wing.

**Intellectual Property Office of Singapore (IPOS)**

51 Bras Basah Road  
#04-01, Manulife Centre  
Singapore 189554  
Tel: (65) 6339 8616  
Fax: (65) 6339 0252  
Website: <http://www.ipos.gov.sg>

**Expertise:**

The Intellectual Property Office of Singapore (IPOS) is a statutory board under the Ministry of Law. IPOS advises and administers the Intellectual Property (IP) regime, promotes its usage and builds expertise to facilitate the development of Singapore's IP ecosystem. With IP fast becoming a critical asset in today's global markets, IPOS aims to be a trusted partner to empower all creators in our knowledge economy. IPOS' vision is for Singapore to be an IP Hub of Asia.

**Inland Revenue Authority of Singapore (IRAS)**

55 Newton Road Revenue House  
Singapore 307987  
Tel: (65) 6356 8233  
Fax: (65) 6351 2131  
Website: <http://www.iras.gov.sg>

**Expertise:**

IRAS acts as an agent of the Government and provide service in administering, assessing, collecting and enforcing payment of taxes

**Jurong Town Corporation (JTC)**

8 Jurong Town Hall Road  
The JTC Summit  
Singapore 609434  
Tel: 1800 568 7000 (Local)  
(65) 6560 0056 (Overseas)  
Fax: (65) 6565 5301  
Website: <http://www.jtc.gov.sg>

**Expertise:**

JTC Corporation (JTC) is Singapore's lead agency to plan, promote and develop a dynamic industrial landscape, in support of Singapore's economic advancement.

**Infocomm Development Authority of Singapore (IDA)**

10 Pasir Panjang Road  
#10-01 Mapletree Business City  
Singapore 117438  
Tel: (65) 6211 0888  
Fax: (65) 6211 2222  
Website: <http://www.ida.gov.sg>

**Expertise:**

The mission of the Infocomm Development Authority of Singapore (IDA) is to develop information technology and telecommunications within Singapore with a view to serve citizens of all ages and companies of all sizes. IDA does this by actively supporting the growth of innovative technology companies and start-ups in Singapore, working with leading global IT companies as well as developing excellent information technology and telecommunications infrastructure, policies and capabilities for Singapore.

**Land Transport Authority (LTA)**

1 Hampshire Road  
Singapore 219428  
Tel: 1800 225 5582  
Fax: (65) 6396 1002  
Website: [www.lta.gov.sg](http://www.lta.gov.sg)

**Expertise:**

The Land Transport Authority (LTA) is a statutory board under the Ministry of Transport, that spearheads land transport developments in Singapore. 'To provide an efficient and cost-effective land transport system for different needs' is our mission statement.

**TIMES BUSINESS  
DIRECTORY OF SINGAPORE  
(BUKU MERAH)**

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**Media Development Authority (MDA)**

3 Fusionopolis Way  
 #16-22 Symbiosis  
 Singapore 138633  
 Tel: (65) 6377 3800  
 Fax: (65) 6577 3888  
 Website: <http://www.mda.gov.sg>

**Expertise:**

The Media Development Authority of Singapore (MDA) promotes and regulates the media sector, so as to contribute towards economic growth and help foster a cohesive and inclusive society in Singapore.

**Monetary Authority of Singapore (MAS)**

10 Shenton Way,  
 MAS Building  
 Singapore 079117  
 Tel : (65) 6225 5577  
 Fax : (65) 6229 9229  
 Website: <http://www.mas.gov.sg>

**Expertise:**

MAS conducts monetary policy; issues currency; manages the official foreign reserves and the issuance of government securities; supervises the banking, insurance, securities and futures industries; and develops strategies in partnership with the private sector to promote Singapore as an international financial centre.

**Maritime and Port Authority of Singapore (MPA)**

460 Alexandra Road  
 #19-00 PSA Building  
 Singapore 119963  
 Tel: (65) 6375 1600  
 Fax: (65) 6275 9247  
 Website: [www.mpa.gov.sg](http://www.mpa.gov.sg)

**Expertise:**

The Maritime and Port Authority is a statutory board under the Ministry of Transport. Our mission is to develop and promote Singapore as a premier global hub port and international maritime centre, and to advance and safeguard Singapore's strategic maritime interests. Our vision is to be a leading maritime agency driving Singapore's global maritime aspirations.

**Ministry of Trade and Industry (MTI)**

100 High Street #09-01  
 The Treasury  
 Singapore 179434  
 Tel: (65) 6225 9911  
 Fax: (65) 6332 7260  
 Website: [www.mti.gov.sg](http://www.mti.gov.sg)

**Expertise:**

Mission Statement – To promote economic growth and create jobs, to enable Singaporeans to improve their lives.

**National Council of Social Services (NCSS)**

Ulu Pandan Community Building  
 170 Ghim Moh Road  
 #01-02  
 Singapore 279621  
 Tel: (65) 6210 2500  
 Fax: (65) 6468 1012  
 Website: <http://www.ncss.gov.sg>

**Expertise:**

The National Council of Social Service (NCSS) is the national coordinating body for member Voluntary Welfare Organisations (VWOs) in Singapore. Its mission is to provide leadership and

direction in social services, to enhance the capabilities of social service organisations, and to promote strategic partnerships for social services. The Community Chest and Social Service Training Institute (SSTI) are NCSS's fund-raising arm and training academy, respectively.

**National Environment Agency (NEA)**

40 Scotts Road  
 #13-00 Environment Building  
 Singapore 228231  
 Tel: 1800 225 5632  
 Fax: (65) 6235 2611  
 Website: <http://www.nea.gov.sg>

**Expertise:**

"NEA's Mission: To ensure a clean and sustainable environment for Singapore, together with our partners and community."

**Singapore Customs**

55 Newton Road  
 #10-01 Revenue House  
 Singapore 307987  
 Tel: (65) 6355 2000  
 Fax: (65) 6250 8663  
 Website: [www.customs.gov.sg](http://www.customs.gov.sg)

**Expertise:**

Enforcement of legislation under the Department's purview. Trade facilitation and revenue enforcement matters. Responsible for implementation of customs and trade enforcement measures including those related to free trade agreements and strategic goods. Liaison with other Government Departments and Statutory Boards. As the guardian of Singapore's trade, we uphold our laws to build trust to facilitate trade and protect revenue.

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**Singapore Land Authority (SLA)**

55 Newton Road  
 #12-01 Revenue House  
 Singapore 307987  
 Tel: (65) 6323 9829  
 Fax: (65) 6323 9937  
 Website: [www.sla.gov.sg](http://www.sla.gov.sg)

**Expertise:**

The mission of the Singapore Land Authority is to optimise land resources for the economic and social development of Singapore. It ensures the best use of State land and buildings, provides an effective and reliable land management system and enables the full use of land information for better land management.

**Singapore Tourism Board (STB)**

Tourism Court  
 1 Orchard Spring Lane  
 Singapore 247729  
 Tel: (65) 6736 6622  
 Fax: (65) 6736 9423  
 Website: <http://www.stb.gov.sg>

**Expertise:**

The Singapore Tourism Board (STB) is a statutory board under the Ministry of Trade and Industry of Singapore. It champions the development of Singapore's tourism sector, one of the country's key service sectors and economic pillars, and undertakes the marketing and promotion of Singapore as a tourism destination.

**SPRING Singapore**

1 Fusionopolis Walk  
 #01-02 South Tower, Solaris  
 Singapore 138628  
 Tel: (65) 6278 6666  
 Fax: (65) 6278 6667  
 Website: <http://www.spring.gov.sg>

**Expertise:**

SPRING Singapore is an agency under the Ministry of Trade and Industry responsible for helping Singapore enterprises grow and building trust in Singapore products and services. As the enterprise development agency, SPRING works with partners to help enterprise in financing, capability and management development, technology and innovation, and access to markets. As the national standards and accreditation body, SPRING develops and promotes an internationally-recognised standards and quality assurance infrastructure. SPRING also oversees the safety of general consumer goods in Singapore.

**Singapore Workforce Development Agency (WDA)**

1 Marina Boulevard  
 #16-01 One Marina Boulevard  
 Singapore 018989  
 Tel: (65) 6883 5885  
 Fax: (65) 6512 1111  
 Website: <http://www.wda.gov.sg/>

**Expertise:**

WDA acts as a catalyst and champion of workforce development. It aims to enhance the employability and competitiveness of both employees and job seekers. The WDA intends to do this by developing a comprehensive, market-driven and performance-based adult continuing education and training framework. The agency also works with other economic agencies to promote the enhancement of human and intellectual capital in Singapore.

**Urban Redevelopment Authority (URA)**

45 Maxwell Road  
 The URA Centre  
 Singapore 069118  
 Tel: (65) 6221 6666  
 Fax: (65) 6227 5069  
 Website: [www.ura.gov.sg](http://www.ura.gov.sg)

**Expertise:**

The Urban Redevelopment Authority is the national planning authority of Singapore. Our mission is to make Singapore a great city to live, work and play in.

**LEGEND****EDB**

Economic Development Board

**HPB**

Health Promotion Board

**IDA**

Infocomm Development Authority

**IE Singapore**

International Enterprise Singapore

**IRAS**

Inland Revenue Authority of Singapore

**JTC**

Jurong Town Corporation

**MDA**

Media Development Authority

**NEA**

National Environment Agency

**SPRING Singapore**

Singapore Standards, Productivity and Innovation Board

**STB**

Singapore Tourism Board

**WDA**

Singapore Workforce Development Agency

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