

GOVERNMENT DEVELOPMENT ASSISTANCE PROGRAMMES

A number of assistance programmes have been established by the government and the private sector to help companies improve efficiency, strengthen capabilities and exploit new opportunities in every aspect of their business.

BUSINESS DEVELOPMENT		
PROGRAMMES	DESCRIPTION	ADMIN AGENCY
<p>1. Double Tax Deduction for Inbound Tourism Promotion</p>	<p>To encourage Singapore tourism companies to promote the provision of services for inbound tourism to Singapore through participation in STB-supported overseas trade fairs/ missions.</p> <p>Eligibility Criteria: To qualify, a company should meet the following requirements:</p> <ul style="list-style-type: none"> • Must be a resident company or has a permanent establishment in Singapore. • Is currently not enjoying any other forms of tax incentives from the Singapore government. • Is promoting Singapore services for inbound tourism. 	STB
<p>2. Loan Insurance Scheme (LIS) and LIS+</p>	<p>The Loan Insurance Scheme (LIS) is a joint programme between IE Singapore and SPRING Singapore. LIS helps companies secure trade finance loans from participating Financial Institutions by insuring the institutions against insolvency risks of the company.</p> <p>Loans are underwritten by commercial insurers and a portion of the insurance premium is supported by IE Singapore and SPRING Singapore. The programme also comprises of Loan Insurance Scheme Plus (LIS+) whereby the Government underwrites loans that are beyond the capacity of commercial insurers.</p> <p>Eligibility Criteria:</p> <ul style="list-style-type: none"> • Registered and operating in Singapore. • At least 30% of your shareholding is local; • Company's group annual sales of not more than \$100 million or company's group employment size not more than 200 workers. 	ES
<p>3. Local Enterprise Finance Scheme (LEFS)</p>	<p>The fund may be used for automating and upgrading factory and equipment, Enterprise and / or purchasing factory (only for JTC Corporation or Housing & Development Board (HDB) properties). The scheme offers loans up to S\$15 million.</p> <p>Eligibility Criteria:</p> <ul style="list-style-type: none"> • Company registered and operating in Singapore with at least 30% local equity. • Company's Group Annual Sales of not more than S\$100 million OR Company's Group Employment Size of not more than 200. 	ES

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<p>4. Major Exporters Scheme (MES)</p>	<p>Major Exporter Scheme (MES) is designed to ease the cash flow of businesses that import and export goods substantially. Under normal rules, the businesses have to pay GST upfront on imports and subsequently obtain a refund from IRAS after submission of their GST returns. This can create cash flow problems for businesses that export goods substantially as no GST is collected from the zero-rated supplies to set-off their initial cash outflow on imports. Businesses granted the MES are able to import non-dutiable goods with GST suspended. Effective from 1 Jul 2006, such businesses also enjoy GST suspension on goods removed from a Zero GST warehouse.</p> <p>Your MES status can only be used when you:</p> <ol style="list-style-type: none"> 1. Import your own goods in the course or furtherance of your business; 2. Import goods belonging to your overseas principal for sale in Singapore or re-export on behalf of the overseas principal, in the course or furtherance of the business; 3. Import goods belonging to your overseas principal which will later be re-exported; or 4. (From 1 Jan 2015) Re-import goods which you previously sent abroad for value-added activities, belonging to your local customer or GST-registered overseas customer. <p>For (2) and (3) above, you must ensure that:</p> <ul style="list-style-type: none"> • Your overseas principal is not registered for GST; • You keep separate records for goods belonging to your overseas principal; • You have control over the custody and possession of the goods owned by your overseas principals at all times; and • You treat any subsequent supply of goods as being made by you: <ol style="list-style-type: none"> a. When you sell the goods locally, you should standard-rate the supply; and b. When you export the goods and maintain the required export evidence, you may zero-rate the supply. <p>Eligibility Criteria:</p> <p>In order to qualify under MES, the following conditions must be satisfied:</p> <ul style="list-style-type: none"> • Your business must be GST-registered • Your business must be active and financially solvent • You have been importing or will be importing goods for your business purpose • Your zero rated supplies must account for more than 50% of the total supplies, or the value of your zero-rated supplies is more than S\$10 million for the past 12 months • You maintain good internal controls and proper accounting records • You maintain good compliance records with IRAS such as: <ul style="list-style-type: none"> • Filing GST and income tax returns on time • Paying GST, income tax, property tax and withholding tax on time • You maintain good compliance record with Singapore Customs • You comply with other conditions that Comptroller of GST may impose from time to time 	<p>IRAS</p>

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<p>5. Micro Loan Programme (MLP)</p>	<p>Loans up to \$100,000 for local SMEs with less than 10 employees. The funds are used for daily operations or for automating and upgrading of factory and equipment.</p> <p>Eligibility Criteria:</p> <ul style="list-style-type: none"> • Registered and operating in Singapore; • Employ 10 or less employees OR has annual sales not exceeding S\$1 million; • At least 30% of your shareholding is local; • Company's Group Annual Sales of not more than S\$100 million OR company's Group Employment Size of not more than 200. 	ES
<p>6. Double Tax Deduction for Approved International Fair</p>	<p>The scheme aims to encourage Singapore companies to expand their markets by participating in international trade-oriented exhibitions held in Singapore that are accorded the Approved International Fair (AIF) status by the Singapore Exhibition and Convention Bureau (SECB).</p> <p>Eligibility Criteria:</p> <p>To qualify, a company should meet the following requirements:</p> <ul style="list-style-type: none"> • Must be a resident company or has a permanent establishment in Singapore; • Is currently not enjoying any other forms of tax incentives from the government. • Is exhibiting in approved local trade fairs accorded the AIF status by SECB. 	STB
<p>7. Pioneer Certificate Incentive (PC) & Development & Expansion Incentive (DEI)</p>	<p>Overview:</p> <p>Incentive (PC) & An approved company under the PC or DEI is eligible for a corporate tax exemption or a concessionary tax rate of 5% or 10%, respectively, on income derived from qualifying activities. The incentive period is limited to five years. Extension of the incentive may be considered, subject to the company's commitment to undertake further expansion plans. The company is required to maintain a separate account in respect of any non-qualifying activity undertaken during the incentive period. The income from the non-qualifying activity is not eligible for the incentive.</p> <p>Eligibility Criteria:</p> <p>Application for the PC or DEI is open to companies that are prepared to make significant investments in contribution to the economy or in advancement of capabilities towards globally leading industries. The award of PC or DEI may also be accompanied with the International Headquarters Award status for companies that commit to anchor substantive HQ activities in Singapore to manage, coordinate and control regional business operations.</p> <p>To qualify, companies must meet quantitative and qualitative criteria. These include the employment created (including skills, expertise and seniority), total business expenditure which generates spin-off to the economy, as well as commitment to growing the capabilities (e.g. technology, skillsets, knowhow) in Singapore. Manufacturing projects are also required to commit to fixed asset investment in plant, building or equipment.</p>	EDB

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	<p>In addition, to be eligible for consideration of PC, the company must introduce technology, skillsets or knowhow into an industry that are substantially more advanced than the average prevailing in Singapore. The company must also carry out new, pioneering activities that have not been undertaken by other companies at a scale that is substantive in economic contribution.</p> <p>The approval and award of the PC or DEI will be subject to the company implementing its plans to grow and sustain substantive economic activities in Singapore.</p>	
<p>8. Loan Insurance Scheme (LIS)</p>	<p>The LIS helps companies secure trade finance loans from Participating Financial Institutions by insuring the institutions against insolvency risks of the company. Loans are underwritten by commercial insurers and a portion of the insurance premium is supported by the Government. The scheme also comprises the Loan Insurance Scheme Plus (LIS+) whereby the Government underwrites loans that are beyond the capacity of commercial insurers.</p> <p>Eligibility Criteria: <u>For domestic trade facilities</u></p> <ul style="list-style-type: none"> • Registered and operating in Singapore. • At least 30% local shareholding. • Applicant Group annual sales turnover must not exceed S\$100mil or Applicant Group employment size must not exceed 200 workers. 	<p>ES</p>
<p>9. Local Enterprise and Association Development Fund (LEAD)</p>	<p>The Local Enterprise and Association Development Programme (LEAD) is overseen by Enterprise Singapore and supports efforts by Trade Associations and Chambers (TACs) to drive industry initiatives, focusing on areas like technology and infrastructure, business collaborations, as well as intelligence and research.</p> <p>The Singapore Tourism Board (STB) administers LEAD as a partner agency to support tourism-related associations by strengthening their capabilities to enable them to take on a greater leadership role to drive the development and growth of their respective industries and precincts.</p> <p>ELIGIBILITY CRITERIA: The LEAD is open to trade associations and chambers (TACs) which can include Singapore-registered societies, professional bodies, unions of employers, overseas business chambers and companies limited by guarantee.</p> <p>These include Singapore-registered tourism-related associations from industries (such as attractions, hotels, travel agents, tourist guides, MICE, cruise) and from precincts (such as Orchard Road, Chinatown, Little India and Sentosa-Harbourfront).</p> <p>Proposed projects should involve areas such as training, technology & infrastructure development, business capabilities development, as well as market & channel development and brand development.</p>	<p>STB</p>

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<p>10. Business Improvement Fund (BIF)</p>	<p>The Business Improvement Fund (BIF) aims to encourage technology innovation and adoption, redesign of business model and processes in the tourism sector to improve productivity, competitiveness and enhanced consumer experience.</p> <p>ELIGIBILITY CRITERIA:</p> <p>The BIF is open to all Singapore-registered businesses/companies embarking on projects with a clear tourism focus.</p> <p>These companies are:</p> <ol style="list-style-type: none"> 1. Tourism companies taking on capability development initiatives 2. Technology companies that create innovative technology products and services for tourism businesses <p>Proposed projects should fall under one of the following categories:</p> <ul style="list-style-type: none"> • Enhancing Business Processes for Productivity Supports improved productivity through automation, develop customised solutions, implement productivity diagnosis, streamline business processes and enhance workflow design and efficiency, or optimise resource allocation. • Service Excellence Supports the review and/or design of service strategies and standards, and technological solutions to enhance customer service. • Product Development Supports leveraging technology to develop innovative products and services for commercialisation. • Financial Management Supports development of financial management framework and strategy, or improve financial processes. • Human Capital Development Supports businesses in strengthening HR capabilities to attract, develop and retain talent. • Branding & Marketing Supports review, research and development of brand strategy or marketing strategy. 	<p>STB</p>
<p>11. Business Events in Singapore (BEiS)</p>	<p>The Business Events in Singapore (BEiS) scheme seeks to encourage the business events industry to anchor and grow quality events as well as catalyse the innovation of new content.</p> <p>ELIGIBILITY CRITERIA:</p> <p>The BEiS is open to all businesses / companies or associations in the Meetings, Incentive Travel, Conventions, and Exhibitions (MICE) sector.</p>	<p>STB</p>

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	<p>Proposed events should fall under one of the following categories:</p> <ul style="list-style-type: none"> • Meetings • Incentive Travel • Corporate Activities • Association Conventions • Trade Conferences • Exhibitions <p>Pre-event activities such as business and capability development initiatives jointly undertaken by association and industry players to promote Singapore's business event offerings, conducting of market feasibility studies and bidding activities.</p>	
<p>12. Kickstart Fund (KF)</p>	<p>The Kickstart Fund supports the creation and test-bedding of innovative lifestyle concepts and events with strong tourism potential and scalability. This is with the aim of adding to the existing quality tourism software and enhancing the vibrancy of Singapore as a tourist destination.</p> <p>ELIGIBILITY CRITERIA:</p> <p>Funding support is awarded based on the scope and merits of the application. STB will shortlist applicants to be assessed by an evaluation panel, comprising STB directors, industry professionals, and representatives from government agencies championing the sector development of related lifestyle industries. The panel will evaluate the application/proposal based on the following evaluation criteria:</p> <ol style="list-style-type: none"> 1. Strength of Concept/Idea <ul style="list-style-type: none"> • Innovativeness of the project concept in the following aspects: business model, content, consumer experience and/or use of technology as an enabler. • The concept must be unique, first-of-its-kind, and differentiated from existing experiences in the market. • There must be market potential among tourists. 2. Business Plan <ul style="list-style-type: none"> • The feasibility of the project business model and potential scalability of the project. • Sound financial planning (including strategies to source for partners, sponsors, and investors) and project and budget management. • Effective marketing and sales strategies. 3. Management Team's Competencies and Track Record <ul style="list-style-type: none"> • The management team must demonstrate the necessary abilities, track record (where available), commitment, and drive to successfully execute the project. <p>Applicants seeking to submit an application relating to new tour experiences should ensure that the necessary Travel Agent and/or Tourist Guides licenses are in place.</p>	<p>STB</p>

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<p>13. Leisure Events Fund (LEF)</p>	<p>The Leisure Events Fund (LEF) supports the launch and development of world-class, differentiated, and celebrated leisure event experiences in Singapore so as to deliver key tourism outcomes and to contribute towards the agenda of establishing Singapore into one of the world's most vibrant cities.</p> <p>ELIGIBILITY CRITERIA: The LEF is open to all legal entities (e.g. businesses, companies, associations, government bodies, etc).</p> <p>Qualifying projects include live consumer event experiences and concepts with tourism potential.</p> <p>Successful applicants will receive funding support of up to 70% of qualifying third-party costs, subject to STB's evaluation on the tourism merits and scope of the project. Qualifying third-party costs include cost items related to professional services, production and marketing.</p>	STB
<p>14. Tourism Product Development Fund (TPDF)</p>	<p>The Tourism Product Development Fund (TPDF) supports the creation of new tourism products and experiences as well as rejuvenation of existing products and experiences that will heighten interest in Singapore as a tourist destination.</p> <p>ELIGIBILITY CRITERIA: The TPDF is open to all businesses / companies or associations registered in Singapore.</p> <p>Proposed projects should fall under one of the following categories:</p> <ul style="list-style-type: none"> • New Product Development • Existing Product Rejuvenation 	STB
<p>15. Cruise Development Fund (CDF)</p>	<p>The Cruise Development Fund (CDF) supports cruise industry players such as cruise lines, travel agents, charterers and trainers in activities that will build strong consumer demand for cruises from Singapore.</p> <p>ELIGIBILITY CRITERIA: The CDF is open to cruise lines, travel agents, charterers and industry trainers.</p> <p>Proposed projects should fall under one of the following categories:</p> <p>For cruise lines:</p> <ul style="list-style-type: none"> • Deployment of new ships to Singapore • Extension of existing deployments out of Singapore <p>For travel agents:</p> <ul style="list-style-type: none"> • Deployment and marketing of cruise packages with pre/post stays in Singapore <p>For charterers:</p> <ul style="list-style-type: none"> • Chartering of cruise sailings out of Singapore, preferably with bundling of pre/post land packages in Singapore <p>For Industry trainers:</p> <ul style="list-style-type: none"> • Development of training courses to promote Singapore as a cruising destination <p>For cruise lines / charterers / travel agents / industry trainers:</p> <ul style="list-style-type: none"> • Marketing feasibility studies relating to cruising from Singapore 	STB

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<p>16. Building Information Model (BIM) Fund</p>	<p>The BIM fund aims to encourage wider adoption of BIM collaboration among the built environment industry firms by defraying part of the cost incurred in training, consultancy, software or hardware. Benefits of BIM include:</p> <ul style="list-style-type: none"> • Better coordination across various disciplines in the entire construction value chain. • Early identification and resolution of design conflicts. • Cost savings due to less reworks downstream. <p>Eligibility: All Singapore-registered construction companies who are also registered with either of the following:</p> <ul style="list-style-type: none"> • Building and Construction Authority (BCA) • Accounting and Corporate Regulatory Authority Singapore (ACRA) • Professional Engineers Board Singapore (PEB) • Board of Architects (BOA) • Applicants must be a member of an ongoing or upcoming local construction project that utilises BIM. <p>Supportable Items includes</p> <ol style="list-style-type: none"> 1. Training costs 2. Consultancy costs 3. Hardware (excluding printer, and storage etc.) costs 4. BIM or collaboration software costs or subscription <p>All costs are exclusive of GST</p> <p>All supportable items must be acquired only after the Letter of Offer has been issued by BCA.</p> <p>Supporting Level:</p> <ul style="list-style-type: none"> • 50% of the supportable item cost if collaboration achieves at least 20% KPI* improvement. • 70% of the supportable item cost if collaboration achieves at least 30% KPI* improvement. <p>Funding cap would be at \$30,000 per applicant. The maximum number of applications for each firm can submit up to a maximum of 3 applications starting from July 2015. All funds will be disbursed on a reimbursement basis. The conclusive terms regarding disbursement will be set out in the Letter of Offer and its annexes.</p>	<p>BCA</p>
<p>17. Energy Efficiency Fund (E2F)</p>	<p>The Energy Efficiency Fund (E2F) encourages companies operating industrial facilities to adopt energy efficiency through co-funding of resource efficient facility design, energy assessments and energy efficient equipment & technologies.</p> <p>Eligibility: Resource Efficient Design/Energy Assessments</p> <ul style="list-style-type: none"> • Owner or operator of industrial facility registered and sited in Singapore 	<p>NEA</p>

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	<p><u>Energy Efficient Equipment & Technologies</u></p> <ul style="list-style-type: none"> • Energy efficient equipment or technology installed within manufacturing facility sited in Singapore • Owner or operator of energy efficient equipment or technology shall be an EENP Partner <p>Funding Support</p> <p><u>Resource Efficient Design/Energy Assessments</u></p> <ul style="list-style-type: none"> • Up to 50% of qualifying costs incurred in engaging a third-party professional to perform design workshop/conduct a level -3 energy assessment <p><u>Energy Efficient Equipment & Technologies</u></p> <ul style="list-style-type: none"> • Up to 30% of qualifying costs incurred for the implementation of energy efficient equipment or technologies that demonstrate measurable and verifiable energy savings¹ 	
<p>18. Global Company Partnership (GCP) Grant</p>	<p>Companies pursuing global expansion projects can defray eligible fees for building capacity, market access and staff with GCP.</p> <p>Businesses that want to enhance their chances of becoming globally competitive can get financial assistance when they conduct the following activities:</p> <p>Capability Building</p> <ul style="list-style-type: none"> • Branding • Intellectual Property (IP) management & Franchising • Internationalisation Strategy • E-commerce • Financial Management <p>Manpower Development</p> <ul style="list-style-type: none"> • Talent Recruitment (C-suites & critical talent) • Overseas Market Attachments • International HR Strategy <p>Market Access (All markets)</p> <ul style="list-style-type: none"> • Market Research & Feasibility Studies • Merger & Acquisition Due Diligence • Identification of overseas distributors / agents • Pilot & Test-bedding <p>Market Access (New Markets)</p> <ul style="list-style-type: none"> • Overseas Marketing Presence • Business Development • Market Start Up (E.g. registration of new set ups and IP) <p>Eligibility:</p> <p>All Singapore-based businesses that have:</p> <ul style="list-style-type: none"> • Global HQ anchored in Singapore • Annual turnover of at least S\$500,000 in the latest audited report • Minimum paid-up capital of S\$50,000 	<p>ES</p>

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	<p>Funding Support</p> <ul style="list-style-type: none"> For SMEs**: Up to 70% of eligible costs incurred in engaging a third-party professional to build up relevant firm level capabilities. Valid until 31 Mar 2018. For non-SMEs: Up to 50% eligible costs incurred in engaging a third-party professional to build up relevant firm level capabilities. 	
<p>19. International Marketing Activities Programme (iMAP)</p>	<p>Trade Association & Chambers can tap iMAP to bring SMEs on board overseas missions and trade fairs to access more markets.</p> <p>Businesses get financial support when they take part in approved business missions and Singapore Pavilions at international trade fairs led by Trade Associations and Chambers of Commerce.</p> <p>Eligibility: Companies incorporated or registered in Singapore and have at least 3 of these core business functions in Singapore:</p> <ul style="list-style-type: none"> market development and planning logistics and shipping management research and development and design functions manufacturing and other value-added activity business and investment planning banking, financial and treasury functions <p>Funding Support</p> <ul style="list-style-type: none"> You may receive support of up to 50% - 70% of your eligible core expenses. The actual support depends on the country where the trade show or mission is held. <p>Core expenses:</p> <ul style="list-style-type: none"> rental of exhibition space booth construction costs fair/mission consultancy expenses iMAP operates on a reimbursement basis. Funding will be disbursed through Trade Associations and Chambers of Commerce to the eligible companies. 	ES
<p>20. Market Readiness Assistance (MRA) Grant</p>	<p>Companies looking to market products and services overseas can defray up to 70% of third-party costs through the MRA grant.</p> <p>Companies can apply for financial assistance for pre-determined activities focused on overseas market set-ups, identification of overseas business partners and overseas market promotion.</p> <p>Eligibility:</p> <ul style="list-style-type: none"> All Singapore-based small and medium enterprises (SMEs) that have: Global HQ anchored in Singapore Annual turnover of less than S\$100 million per annum based on the most recent audited report 	ES

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	<p>Funding Support:</p> <ul style="list-style-type: none"> • 70% of the eligible cost for activities listed below, capped at S\$20,000 per company per fiscal year • Maximum of two applications per fiscal year, starting on 1 April and ending on 31 March the following year • Limited to one activity (e.g. market entry, or participation in a trade fair) per application 	
<p>21. Marketing Assistance</p>	<p>Marketing Assistance helps media companies market their productions to their target audience and grow overseas demand for Singapore-produced content.</p> <p>Eligibility:</p> <ul style="list-style-type: none"> • Singapore-registered businesses with at least 1 Media Singapore Standard Industrial Classification (SSIC) Code • Individual applicants who are Singapore Citizens or Singapore Permanent Residents (only applies to Film Sector) <p>Funding Support:</p> <ul style="list-style-type: none"> • Up to S\$25,000 per applicant (companies and individuals) per calendar year • IMDA will defray the costs for: <ul style="list-style-type: none"> • airfare • living allowance • market badge • booth rental • marketing collaterals • digital format transfer 	<p>IMDA</p>

HUMAN RESOURCES		
PROGRAMMES	DESCRIPTION	ADMIN AGENCY
<p>1. Critical Infocomm Technology Resource Programme Plus (CITRED+)</p>	<p>CITREP+ supports local professionals in keeping pace with technology shifts through continuous and proactive training. Through continuous up-skilling, fresh professionals and mid-career professionals may acquire or enhance technical skills sets which will enable them to remain relevant and productive in their careers.</p> <p>To build a strong core of local ICT professionals with Smart Nation capabilities, CITREP+ has been expanded to support entry-level professionals since April 2016 to build specialised ICT skills through broad-based training courses and certifications.</p> <p>IMDA will work with training providers to develop and offer quality infocomm professional development technology courses and professional certifications that impart knowledge and skills in relevant areas.</p> <p>ELIGIBILITY CRITERIA:</p> <p>To be eligible for funding support under CITREP+, all trainees must be enrolled by the endorsed course provider or testing centre for the intended course or certification in IMDA's Infocomm Competency Management System (ICMS) before the commencement of the training course or certification.</p> <p>For Organisation-Sponsored Trainees:</p> <ul style="list-style-type: none"> • Be a Singapore citizen or Permanent Resident at the point of course / certification examination commencement; • Meet the admission criteria set by the Course Provider or Certificate Awarding Body; • The sponsoring organisation must be incorporated or registered in Singapore. • Sponsoring SMEs organisation who wish to apply for up to 90% funding support for course and certification <ul style="list-style-type: none"> – must meet SME1 status • Sponsoring SMEs organisation will be required to complete (CITREP+ Company Declaration of SME Status for Funding Support Form) • Organisation-sponsored Professionals aged 40 years old and above applying for up to 90% funding support for course and certification <ul style="list-style-type: none"> – Be a Singapore citizen – Aged 40 years old and above • Employees of local government agencies will qualify for CITREP+ under the self-sponsored category <p>For Self-Sponsored Trainees :</p> <ul style="list-style-type: none"> • Be a Singapore citizen or Permanent Resident at the point of course / certification examination commencement 	IMDA

PROGRAMMES	DESCRIPTION	ADMIN AGENCY
	<ul style="list-style-type: none"> • Meet the admission criteria set by the Course Provider or Certificate Awarding Body; • Professionals aged 40 years old and above applying for up to 90% funding support for course and certification <ul style="list-style-type: none"> – Be a Singapore Citizen – Aged 40 years old and above • Students/NSF applying for up to 100% funding support for course and/or certification <ul style="list-style-type: none"> – Be a Singapore Citizen – Aged 17 to 25 years old • Students who wish to attend CITREP+ courses or certifications will be required to produce letter of support and proof of matriculation from the PSEIs of Singapore. Full Time NSF or those that reached their ORD within 6 months will need to produce relevant PSEI graduation certifications and/or proof of National Service enlistment / ORD status. <p>Claim Conditions:</p> <p>For course and certification fees support, the trainee must complete the course and pass all examinations required by the certification or post-training assessment within 12 months from the course commencement date with the following conditions:</p> <ul style="list-style-type: none"> – Meet the minimum 75% attendance of the training course as per endorsed roadmap; and – Achieve the final certification status (applicable to certifiable programmes). <p>For certification fees support, the trainee must pass all examinations required by the certification and achieve the final certification status within 12 months from the commencement date of the first examination.</p>	
<p>2. Training Industry Professionals in Tourism (TIP-iT)</p>	<p>Training Industry Professionals in Tourism (TIP-iT) supports tourism companies in employee upgrading and talent and leadership development.</p> <p>Eligibility Criteria:</p> <ul style="list-style-type: none"> • The TIP-iT is open to all Singapore-registered businesses / companies. <p>Proposed projects should fall under one of the following categories:</p> <ul style="list-style-type: none"> • Employee Upgrading – Provides incentives for training and course development in tourism-related skill sets which enhances the capability and productivity of the workforce. Scope of training supported includes New/ Specialised Skills, Multi-skilling, and Enhanced Service Delivery. • Tourism Leadership and Talent Development – A scholarship scheme which aims to attract young talents into the tourism sector and groom middle management leaders of tourism companies to be leaders of tomorrow. 	<p>STB</p>

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<p>3. Enhanced Training Support for SMEs</p>	<p>Enhanced Training Support for SMEs is a scheme aimed at encouraging small and medium enterprises (SMEs) to send employees for training and skills upgrading.</p> <p>Eligibility: As an SME, you will be eligible if:</p> <ul style="list-style-type: none"> • you are registered or incorporated in Singapore • you are made up of at least 30% local shareholding by Singapore Citizens or Singapore Permanent Residents • you have an annual sales turnover of no more than S\$100M or employ fewer than 200 employees • you fully sponsor your employee for the training • you send a bona fide employee hired in accordance to the Employment Act • The employee you send for training must be a Singapore Citizen or a Singapore Permanent Resident. • Singapore Permanent Residents qualify for higher funding for all supported courses except Academic CET courses at the Polytechnics/ITE. <p>Funding Support</p> <p>a. Course Fee Funding You can receive subsidies covering 90% of course fees for: Continuing Education and Training (CET) Centres' courses certifiable courses, capped at S\$30 per hour in-house certifiable training, capped at S\$15 per hour Polytechnics' and ITE's academic CET programmes, if your employee is a Singapore Citizen</p> <p>If you employ low-wage workers who are eligible for the Workfare Training Support (WTS) Scheme, you will continue to receive 90 - 95% of course fee funding for Singapore Workforce Skills Qualifications (WSQ) training.</p> <p>b. Absentee Payroll Funding Claim payroll funding of up to 80% of your employee's basic hourly salary, capped at S\$7.50 per hour</p> <p>Continue to receive absentee payroll funding of 90 - 95% of basic hourly rates for WSQ training if you employ low-wage workers who are eligible for the WTS scheme</p>	<p>WS</p>
<p>4. Career Support Programme (CSP)</p>	<p>The CSP is a wage support programme offered by the Workforce Singapore (WSG) and the Employment and Employability Institute (e2i) to encourage employers to offer suitable job opportunities to eligible Singapore citizen PMETs and to tap on the wealth of experience they could bring to the workplace.</p> <p>The CSP is part of the Adapt and Grow initiative to encourage employers to support Singaporeans in making career transitions.</p> <p><u>For SC PMETs aged 50 and above, made redundant or unemployed for six months or more</u></p>	<p>WS</p>

PROGRAMMES	DESCRIPTION	ADMIN AGENCY
	<p>Wage support for first six months of employment: 40% of gross monthly salary, capped at \$2,800/month</p> <p>Wage support for next six months of employment: 20% of gross monthly salary, capped at \$1,400/month</p> <p>For SC PMETs who are: <u>(i) Aged 40 to 49, made redundant or unemployed for six months or more;</u> <u>or</u> <u>(ii) Aged below 40, made redundant and unemployed for six months or more</u></p> <p>Wage support for first six months of employment: 20% of gross monthly salary, capped at \$1,400/month</p> <p>Wage support for next six months of employment: 10% of gross monthly salary, capped at \$700/month</p> <p>Eligibility: Employers must meet the following criteria:</p> <ul style="list-style-type: none"> • Any company registered or incorporated in Singapore • Employ eligible* PMET with minimum monthly gross salary of S\$4,000 • Employ eligible* PMET job seeker on a permanent or contract basis for at least 12 months • Enrol eligible* PMET job seeker for external SSG-approved training or provide approved structured On-The-Job training (OJT) within six months of employment 	
<p>5. Productivity Max (P-Max) Programme</p>	<p>The Productivity-Max (P-Max) programme helps small and medium enterprises (SMEs) better recruit and retain Professionals, Managers and Executives (PMEs).</p> <p>The aim of P-Max is to help:</p> <ul style="list-style-type: none"> • SMEs seeking to attract and retain PMEs, and • job-seeking PMEs wanting to enter suitable SME jobs <p>P-Max helps SMEs:</p> <ul style="list-style-type: none"> • recruit, train, manage and retain PMEs • adopt better human resource practices <p>Eligibility: As an SME, you will be eligible if:</p> <ul style="list-style-type: none"> • you are registered or incorporated in Singapore • you are made up of at least 30% local shareholding • you have an annual sales turnover of no more than S\$100M or you employ fewer than 200 employees <p>If you are a PME, you are eligible if:</p> <ul style="list-style-type: none"> • you are a Singapore Citizen or Singapore Permanent Resident • you are looking for a full-time career in an SME • you hold at least a Diploma or have experience working in a PME job • you have at least 1 year of full-time working experience 	<p>WS</p>

PROGRAMMES	DESCRIPTION	ADMIN AGENCY
	<p>Funding:</p> <ul style="list-style-type: none"> • up to 90% funding support for SME and PME workshop course fees. You need only pay the 10% nett fee portion • Once you have completed the workshops, you will be eligible for a one-off S\$5,000 Assistant Grant if: <ul style="list-style-type: none"> • you retain your newly-hired PME employee for at least 6 months • you successfully complete a 6-month follow up and have it endorsed by the programme manager 	
<p>6. Talent Assistance</p>	<p>The Talent-Assist provides funding support for the capability development of media practitioners, in line with MDA's policy intent to grow a strong Singapore core of media talents in a flourishing media industry.</p> <p>The scheme helps:</p> <ul style="list-style-type: none"> • Organisations in the media industry to defray costs of hiring and training individuals with no prior experience in the media industry, and to defray costs of sending their experienced employees to other companies for apprenticeship opportunities to upskill. • Individuals such as fresh media graduates, existing media professionals and full-time media freelancers get funding for training and apprenticeships. <p>Eligibility:</p> <ul style="list-style-type: none"> • Singapore-registered organisations with at least one Media Singapore Standard Industrial Classification (SSIC) code • Individual applicants who are Singapore Citizens or Singapore Permanent Residents 	<p>IMDA</p>
<p>7. WorkPro</p>	<p>WorkPro provides funding support and assistance for employers to:</p> <ul style="list-style-type: none"> • Implement age management practices; • Redesign workplaces and processes to create easier, safer and smarter jobs for older workers; and • Implement and sustain flexible work arrangements for all workers. <p>Eligibility:</p> <ul style="list-style-type: none"> • All local companies can apply for WorkPro if they are legally registered or incorporated in Singapore. This includes societies and non-profit organisations such as charities and voluntary welfare organisations. • Companies that have previously obtained the Age Management Grant or claimed the FWA Incentive under the Work-Life Grant would not be eligible for the same grant. 	<p>WS</p>

INNOVATION/ R&D/ IT APPLICATION		
PROGRAMMES	DESCRIPTION	ADMIN AGENCY
1. Research Incentive Scheme for Companies (RISC)	<p>The Research Incentive Scheme for Companies (RISC) is aimed at encouraging companies in Singapore to conduct or expand their research and development (R&D) activities in science and technology.</p> <p>Eligibility Criteria: A company awarded with a RISC grant is eligible for co-funding support of up to 30% of qualifying R&D project costs such as manpower, training, consultancy, equipment, software, intellectual property and materials costs. Local manpower may be accorded support of up to 50%.</p> <p>Application for the RISC grant is open to companies incorporated in Singapore that are prepared to make significant investments in R&D activities in science and technology.</p> <p>Companies applying for the grant will be assessed on the quantitative and qualitative merits of the proposed project. These include the employment of research scientists and engineers, total business expenditure in R&D which generates spin-off to the economy, investments in fixed assets, and the company's commitment to growing R&D capabilities in Singapore.</p> <p>The RISC grant will be subject to incentive terms and conditions requiring the company to implement its plans to grow and sustain R&D activities in Singapore.</p>	EDB
2. Capability Development Grant (CDG)	<p>The grant defrays up to 70 percent* of qualifying project costs such as consultancy, training, certification and equipment costs. You can take on large scale upgrading projects in areas like increasing productivity, process improvement, product development and market access.</p> <p>To encourage more SMEs to build business capabilities, the application process for grant support of \$30,000 or less has been simplified. You can look forward to simpler application forms and reduce documentation requirements for such projects.</p> <p>Eligibility Criteria:</p> <ul style="list-style-type: none"> • Registered and operating in Singapore; • At least 30% local shareholding; • Company's group annual sales of not more than \$100 million or Company's group employment size not more than 200 workers. 	ES
3. iSPRINT – Technology Improvement Assistant Scheme	<p>iSPRINT (Increase SME Productivity with Infocomm Adoption & Transformation) is a project of the Infocomm Development Authority which encourages technological improvements in Singapore SMEs. This is done through grants which subsidize the cost of first-time computerization of processes by SMEs. These may come in the form of packaged solutions (such as for accounting and payroll) or more complex customized solutions (for areas such as customer relationship management and supply chain management).</p>	IMDA

PROGRAMMES	DESCRIPTION	ADMIN AGENCY
	<p>Eligibility: All small and medium enterprises (SMEs)</p> <ul style="list-style-type: none"> • that are registered or incorporated in Singapore, AND • At least 30% of your shareholding is local AND • Your company's group annual sales turnover is less than S\$100 million OR • Your company's group employment size not more than 200 workers • For customized solutions, the development must be for FIRST time automation of business functions, carried out in Singapore, and the project must not have started before the grant is approved. 	
<p>4. Productivity Solutions Grant (PSG)</p>	<p>The productivity solutions grant covers sector-specific solutions in the retail, food, logistics, precision engineering, construction and landscaping industries. Other than sector-specific solutions, PSG also supports adoption of solutions that cut across industries, such as in areas of customer management, data analytics, financial management and inventory tracking.</p> <p>With up to 70% funding support, PSG serves as an avenue for companies to make long-term technology investments. The list of readily adoptable solutions can be found on Tech Depot.</p> <p>Eligibility SMEs can apply for PSG if they meet the following criteria:</p> <ul style="list-style-type: none"> • Registered and operating in Singapore • Purchase/lease/subscription of the IT solutions or equipment must be used in Singapore • Have a minimum of 30% local shareholding (for selected solutions only) 	ES
<p>5. Innovation & Capability Voucher (ICV)</p>	<p>The Innovation & Capability Voucher (ICV) was streamlined under the Productivity Solutions Grant (PSG). PSG combines the existing grants under various agencies, including the ICV Programme, Landscape Productivity Grant (LPG), and grant support under the SME Go Digital Programme. The streamlining of financial assistance schemes would ensure companies now have a centralised platform to access pre-scoped technology solutions that meet their business needs.</p> <p>Eligibility: SMEs can apply for PSG if they meet the following criteria:</p> <ul style="list-style-type: none"> • Registered and operating in Singapore. • Have a minimum of 30% local shareholding. • Group annual sales turnover of S\$100 million or less, or group employment of up to 200 employees. <p>Purchase/lease/subscription of the IT solutions or equipment must be used in Singapore.</p>	ES

PROGRAMMES	DESCRIPTION	ADMIN AGENCY
<p>6. Mechanisation Credit (MechC) Scheme</p>	<p>The Mechanisation Credit (MechC) Scheme helps builders to reduce the cost of technology adoption when purchasing or leasing equipment.</p> <p>Eligibility:</p> <ul style="list-style-type: none"> • Singapore-registered contractors, specialist contractors or subcontractor firms <p>Standard MechC Scheme</p> <p>Supports equipment in the construction project that can help firms to achieve at least 20% improvement in site productivity</p> <ul style="list-style-type: none"> • Purchasing of equipment cost ≤ S\$100,000, funding cap up to 50%, capped at S\$20,000 • Purchasing of equipment cost > S\$100,000, funding cap up to 20%, capped at S\$100,000 • Leasing of equipment cost ≤ S\$30,000, funding cap up to 50%, capped at S\$6,000 • Leasing of equipment cost > S\$30,000, funding cap up to 20%, capped at S\$30,000 <p>Enhanced MechC Scheme</p> <p>Supports equipment in the construction project that can help firms to achieve at least 30% improvement in site productivity</p> <ul style="list-style-type: none"> • Purchasing of equipment cost ≤ S\$125,000, funding cap up to 70%, capped at S\$25,000 • Purchasing of equipment cost > S\$125,000, funding cap up to 20%, capped at S\$100,000 • Leasing of equipment cost ≤ S\$30,000, funding cap up to 70%, capped at S\$6,000 • Leasing of equipment cost > S\$30,000, funding cap up to 20%, capped at S\$30,000 	<p>BCA</p>
<p>7. Operation & Technology Roadmapping (OTR)</p>	<p>Businesses will get assistance from the Agency for Science, Technology and Research (A*STAR) in:</p> <ul style="list-style-type: none"> • Developing operation and technology plans to better allocate resources to technologies useful for meeting business and market needs • Ensuring that the allocation of resources to new technologies is strategic and aligned with business goals. <p>Eligibility:</p> <p>All Singapore-registered businesses with at least 30% of the shares owned by Singapore Citizens or Singapore Permanent Residents.</p> <p>Funding Support:</p> <p>OTR is a service provided by A*STAR at a cost of S\$10,000.</p>	<p>A*STAR</p>

PROGRAMMES	DESCRIPTION	ADMIN AGENCY
<p>8. Productivity Innovation Project (PIP) Scheme</p>	<p>Productivity Innovation Project (PIP) Scheme helps businesses get co-funding when they re-engineer site processes or adopt labour-efficient construction technologies to reduce site workers or improve site productivity.</p> <p>Eligibility: All Singapore-registered construction businesses with projects that generate savings in man-days or improve productivity in specific site processes by at least:</p> <ul style="list-style-type: none"> • 20% for the Standard PIP Scheme; or • 30% - 40% for the Enhanced PIP Scheme or Industry category. <p>The following costs may be considered for co-funding:</p> <ul style="list-style-type: none"> • Manpower • Equipment • Material • Professional Services / Subcontracting • Acquisition of Intellectual Property Rights. <p>Funds are given on reimbursement basis and upon completion of project deliverables.</p>	<p>BCA</p>
<p>9. SMEs Go Digital</p>	<p>SMEs Go Digital is designed to help SMEs embrace digital technologies and build strong capabilities in technology to seize opportunities for growth in the Digital Economy.</p> <p>SMEs Go Digital takes on a structured and inclusive approach towards the adoption of digital technologies by SMEs. In addition to deploying productivity tools such as digital ordering and payment and fleet management, the programme supports SMEs to develop digital capabilities such as cyber security, data protection, and data analytics.</p> <p>The SMEs Go Digital seeks to:</p> <ul style="list-style-type: none"> • Raise the digital readiness and capabilities of SMEs • Improve productivity of SMEs • Increase revenue for SMEs <p>Eligibility: To participate in SMEs Go Digital, SMEs must:</p> <ul style="list-style-type: none"> • Be registered and incorporated in Singapore • Have a minimum of 30% local shareholding AND • Have a group annual sales turnover of not more than S\$100 million OR • Have a group employment size of not more than 200 workers 	<p>IMDA</p>

PROGRAMMES	DESCRIPTION	ADMIN AGENCY
<p>10. Technology Adoption Programme (TAP)</p>	<p>Technology Adoption Programme (TAP) helps to improve the accessibility to technology for small and medium enterprises (SMEs) to enhance their productivity and innovation.</p> <p>It supports collaboration amongst public sector research institutes, private sector technology providers, Institutes of Higher Learning, Trade Associations and Chambers (TACs) and private sector system integrators, to identify and translate new technologies into Ready-to-Go (RTG) solutions.</p> <p>Examples of RTG technology solutions include:</p> <ul style="list-style-type: none"> • RFID/barcode-based Item Management & Tracking System • Production Planning and Tracking Program • Maintenance Management System <p>Eligibility:</p> <p>The RTG technology solution deployment must be carried out in Singapore and should lead to at least 20% productivity gain such as process improvement or cost savings.</p> <p>Participating SMEs should meet the following criteria:</p> <ul style="list-style-type: none"> • Registered and operating in Singapore • Have a minimum of 30% local shareholding • Have group annual sales turnover of not more than \$100 million OR group employment size of not more than 200 employees 	<p>ES</p>
<p>11. Technology for Enterprise Capability Upgrading (T-UP)</p>	<p>Purpose of the Scheme</p> <p>Businesses will be able to identify and implement R&D projects for a period of up to 2 years, with the help of research scientists and engineers from the Agency for Science, Technology and Research's (A*STAR).</p> <p>Project areas include:</p> <ul style="list-style-type: none"> • Data storage • High performance computing • Info communications • Materials research & engineering • Microelectronics • Manufacturing automation & technology • Chemical and engineering sciences • Bioimaging • Bioprocessing • Genomics & Proteomics • Molecular & Cell Biology • Drugs/Biologics Discovery and Development • Bioengineering & Nanotechnology • Computational Biology • Immunology • Medical Technology 	<p>A*STAR</p>

PROGRAMMES	DESCRIPTION	ADMIN AGENCY
	<p>Eligibility: Singapore-registered small and medium enterprises (SMEs) who meet the following criteria:</p> <ul style="list-style-type: none"> • Minimum of 30% local shareholding • Group annual turnover of not more than S\$100 million or group employment size of not more than 200 workers • Funding Support • A research scientist or engineer will be attached to your business during the project. <p>Funding:</p> <ul style="list-style-type: none"> • A research scientist or engineer will be attached to your business during the project. • T-UP subsidises up to 70% of the secondment costs. 	

OPERATIONS		
PROGRAMMES	DESCRIPTION	ADMIN AGENCY
<p>1. Pioneer Certificate (PC) Incentive and Development and Expansion Incentive (DEI)</p>	<p>The Pioneer Certificate Incentive (PC) and the Development and Expansion Incentive (DEI) are aimed at encouraging companies to grow capabilities and conduct new or expanded activities in Singapore. Companies that carry out global or regional headquarters (HQ) activities of managing, coordinating and controlling business activities for a group of companies may also apply for the PC or DEI for the HQ activities.</p> <p>Assessment Criteria:</p> <ul style="list-style-type: none"> • Application is open to companies that are prepared to make significant investments in contribution to the economy or in advancement of capabilities towards globally leading industries. It may also be accompanied with the International Headquarters Award status for companies that commit to anchor substantive HQ activities in Singapore to manage, coordinate and control regional business operations. • To qualify, companies must meet quantitative and qualitative criteria. These include the employment created (including skills, expertise and seniority), total business expenditure which generates spin-off to the economy, as well as commitment to growing the capabilities (e.g. technology, skillsets, knowhow) in Singapore. Manufacturing projects are also required to commit to fixed asset investment in plant, building or equipment. • Company must introduce technology, skillsets or knowhow into an industry that are substantially more advanced than the average prevailing in Singapore. The company must also carry out new, pioneering activities that have not been undertaken by other companies at a scale that is substantive in economic contribution. 	EDB

VENTURING ABROAD

PROGRAMMES	DESCRIPTION	ADMIN AGENCY
<p>1. Double Tax Deduction (DTD) for Internationalisation</p>	<p>Companies enjoy tax savings through DTD with a 200% tax deduction on eligible expenses for supported market expansion and investment development activities.</p> <p>Expenses eligible for consideration include:</p> <ul style="list-style-type: none"> • Space / stand rental costs; • Stand construction costs; • Stand decoration costs; • Publicity costs (e.g. printing of event-related corporate brochures, advertising, multimedia, banners/posters); • Insurance for exhibits (for the duration of trade fair only); • Cost of inviting up to 2 overseas buyers (i.e. airfare and accommodation) for the duration of event; and • Other incidental expenses as approved by STB. <p>Automatic DTD</p> <p>You can automatically claim 200% tax deduction on the first S\$100,000 of eligible expenses for the below activities per year of assessment. No prior approval from IE Singapore is required. Expenditure exceeding S\$100,000 will still require IE's approval</p> <p>You will need to maintain documentation as proof of expenditure and purpose, should IRAS query. These include purpose and itinerary of the trip, list of companies met, invoices and receipts of the qualifying expenses.</p> <p>Eligibility Criteria:</p> <ul style="list-style-type: none"> • Must be a resident company or has a permanent establishment in Singapore; • Is currently not enjoying any other forms of tax incentives from the government e.g. Pioneer Incentive and Development & Expansion Incentives under the Economic Expansion Incentive Act (EEIA), Global Trader Program (GTP) and Productivity & Innovation Credit for Investments in Design (PIC in Design) under Income Tax Act (ITA), etc; • Is exhibiting in approved local trade fairs accorded the AIF status by SECB. 	ES
<p>2. Internationalisation Finance Scheme (IFS)</p>	<p>The Internationalisation Finance (IF) Scheme is designed to address this issue through a system of co-sharing of default risks between IE Singapore (80%) and our Participating Financial Institutions (PFIs) (20%).</p> <p>The type of credit facilities are:</p> <ol style="list-style-type: none"> 1. Asset-based financing 2. Structured loans 3. Banker's guarantee 4. Merger and Acquisition Financing 	ES

PROGRAMMES	DESCRIPTION	ADMIN AGENCY
	<p>Eligibility Criteria:</p> <ul style="list-style-type: none">• Singapore-based company with meaningful business operation and at least three strategic business functions in Singapore;• Turnover shall not exceed \$300 million or \$500 million for trading companies (Computed on a group basis);• Overseas business must complement the activities of the Singapore operations and result in economic spin-offs to Singapore.	

HEALTHCARE & LIFE

PROGRAMMES	DESCRIPTION	ADMIN AGENCY
<p>1. Capability Development Grant</p>	<p>The capability development grant is to build employee engagement and encourage companies to create a work environment that is engaging and supportive to their employees. We believe that people are a company's most valuable asset and their care and support should be a priority. Hence, we have collaborated with SPRING Singapore to help Small and Medium Enterprises (SMEs) improve their employees' psychological well-being and build capabilities in employee engagement.</p> <p>Employee engagement helps employees to be more productive, creative and motivated to contribute to organisational success. Strategies to improve employee engagement include:</p> <ul style="list-style-type: none"> • Effective internal communications strategy/processes • Positive and supportive management and leadership styles and behaviour for leaders and line managers • Holistic psychological well-being programmes for employees <p>By investing in these strategies, your company becomes an employer of choice, increasing its ability to attract and retain talent.</p> <p>Grant coverage</p> <p>The grant covers up to 70% of qualifying project costs, such as consultancy and training costs. Companies can embark on a 12 to 18-month project that involves the following components:</p> <ul style="list-style-type: none"> • Assessment of company's employee engagement profile • Identification of gaps and creation of employee engagement and mental well-being solutions • Coaching of company leaders on ways to effectively implement engagement and well-being programmes at the workplace • Evaluation of interventions <p>Eligibility Criteria:</p> <ul style="list-style-type: none"> • Registered and operating in Singapore • At least 30% local shareholding • Have a group annual sales turnover of ≤ S\$100 million or a group employment of ≤ 200 employees 	<p>HPB</p>

MAIN GOVERNMENT AGENCIES

Agency for Science, Technology and Research (A*STAR)

1 Fusionopolis Way
#20-10
Connexis North Tower
Singapore 138632
Tel: (65) 6826 6111
Fax: (65) 6777 1711
Website: <http://www.a-star.edu.sg>

Expertise:

The Agency for Science, Technology and Research (A*STAR) is the lead agency for fostering world-class scientific research and talent for a vibrant knowledge-based and innovation-driven Singapore.

Building and Construction Authority (BCA)

52 Jurong Gateway Road
#11-01
Singapore 608550
Tel: (65) 6534 0219
Fax: (65) 6334 4287
Website: www.bca.gov.sg

Expertise:

Our mission is to shape a safe, high quality, sustainable and friendly built environment. We aim for the best built environment for Singapore, our distinctive global city.

Civil Aviation Authority of Singapore (CAAS)

60 Airport Boulevard
4th Storey, Terminal 2
Singapore Changi Airport
Singapore 819643
Tel: (65) 6542 1122
Fax: (65) 6542 1231
Website: www.caas.gov.sg

Expertise:

The Civil Aviation Authority of Singapore enables the growth of the air hub and aviation industry, oversees and promotes safety in the industry, provide air navigation services, and develop Singapore as a centre of excellence for aviation knowledge and talent development.

Contact Singapore

250 North Bridge Road
#28-00 Raffles City Tower
Singapore 179101
Tel: (65) 6832 6832
Fax: (65) 6832 6565
Website: www.contactsingapore.org.sg

Expertise:

Contact Singapore is an alliance of the Singapore Economic Development Board and Ministry of Manpower. It aims to attract global talent to work, invest and live in Singapore. With offices in Asia, Europe and North America, Contact Singapore is the one-stop centre for those who wish to pursue a rewarding career in Singapore, as well as individuals and entrepreneurs who are keen to invest in or initiate new business activities here. Contact Singapore actively links Singapore-based employers with global talent and provides updates on career opportunities and industry developments in Singapore. We work with private sector partners to facilitate the interests of potential individual investors in Singapore.

Economic Development Board (EDB)

250 North Bridge Road
#28-00 Raffles City Tower
Singapore 179101
Tel: (65) 6832 6832
Fax: (65) 6832 6565
Website: <http://www.edb.gov.sg>

Expertise:

The role of EDB is to develop manufacturing and selected services clusters through investment promotion and industry development of the clusters. The vision for Industry21, EDB's blueprint to develop these clusters, is for Singapore to be a vibrant and robust global hub of knowledge driven industries.

Health Sciences Authority (HSA)

11 Outram Road
Singapore 169078
Tel: (65) 6213 0838
Fax: (65) 6213 0749
Website: www.hsa.gov.sg

Expertise:

The Health Sciences Authority is the national authority regulating health products; managing the national blood bank, transfusion medicine and forensic medicine expertise; and providing critical forensic and analytical laboratory services. With our multidisciplinary expertise, HAS aims to be the leading innovative authority, protecting and advancing national health and safety.

Enterprise Singapore (ES)

230 Victoria Street
Level 10, Bugis Junction Office Tower,
Singapore 188024
Tel: (65) 6337 6628
Fax: (65) 6337 6898
Website: <http://www.enterprise.gov.sg>

Expertise:
International Enterprise Singapore and SPRING came together on 1 April 2018 as a single agency to form Enterprise Singapore.

Enterprise Singapore is the government agency championing enterprise development. We work with committed companies to build capabilities, innovate and internationalise. We also support the growth of Singapore as a hub for global trading and startups. As the national standards and accreditation body, we continue to build trust in Singapore's products and services through quality and standards.

Intellectual Property Office of Singapore (IPOS)

51 Bras Basah Road
#01-01, Manulife Centre
Singapore 189554
Tel: (65) 6339 8616
Fax: (65) 6339 0252
Website: <http://www.ipos.gov.sg>

Expertise:
The Intellectual Property Office of Singapore (IPOS) is a statutory board under the Ministry of Law. IPOS advises and administers the Intellectual Property (IP) regime, promotes its usage and builds expertise to facilitate the development of Singapore's IP ecosystem. With IP fast becoming a critical asset in today's global markets, IPOS aims to be a trusted partner to empower all creators in our knowledge economy. IPOS' vision is for Singapore to be an IP Hub of Asia.

Inland Revenue Authority of Singapore (IRAS)

55 Newton Road Revenue House
Singapore 307987
Tel: (65) 6356 8233
Fax: (65) 6351 2131
Website: <http://www.iras.gov.sg>

Expertise:
The Inland Revenue Authority of Singapore (IRAS) is the main tax administrator to the Government. IRAS collects taxes that account for more than 70% of the Government's Operating Revenue that supports the Government's economic and social programmes to achieve quality growth and an inclusive society. IRAS also represents the Government in tax treaty negotiations, drafts tax legislations and provides advice on property valuation to the Government.

Jurong Town Corporation (JTC)

8 Jurong Town Hall Road
The JTC Summit
Singapore 609434
Tel: 1800 568 7000 (Local)
(65) 6560 0056 (Overseas)
Fax: (65) 6565 5301
Website: <http://www.jtc.gov.sg>

Expertise:
JTC Corporation (JTC) is Singapore's lead agency to plan, promote and develop a dynamic industrial landscape, in support of Singapore's economic advancement.

Info-communication Media Development Authority of Singapore (IMDA)

10 Pasir Panjang Road
#03-01 Mapletree Business City
Singapore 117438
Tel: (65) 6211 0888
Fax: (65) 6211 2222
Website: <http://www.imda.gov.sg>

Expertise:
The IMDA develops and regulates the converging info-comm and media sectors in a holistic way, creating a dynamic and exciting sector filled with opportunities for growth, through an emphasis on talent, research, innovation and enterprise. As a statutory board in the Singapore government, it seeks to deepen regulatory capabilities for a converged info-comm media sector, safeguarding the interests of consumers and fostering pro-enterprise regulations.

Land Transport Authority (LTA)

1 Hampsire Road
Singapore 219428
Tel: 1800 225 5582
Fax: (65) 6396 1002
Website: www.lta.gov.sg

Expertise:
The Land Transport Authority (LTA) is a statutory board under the Ministry of Transport, that spearheads land transport developments in Singapore. 'To provide an efficient and cost-effective land transport system for different needs' is our mission statement.

Monetary Authority of Singapore (MAS)

10 Shenton Way,
MAS Building
Singapore 079117
Tel : (65) 6225 5577
Fax : (65) 6229 9229
Website: <http://www.mas.gov.sg>

Expertise:
MAS conducts monetary policy; issues currency; manages the official foreign reserves and the issuance of government securities; supervises the banking, insurance, securities and futures industries; and develops strategies in partnership with the private sector to promote Singapore as an international financial centre.

Maritime and Port Authority of Singapore (MPA)

460 Alexandra Road
#19-00 PSA Building
Singapore 119963
Tel: (65) 6375 1600
Fax: (65) 6275 9247
Website: www.mpa.gov.sg

Expertise:

The Maritime and Port Authority is a statutory board under the Ministry of Transport. Our mission is to develop and promote Singapore as a premier global hub port and international maritime centre, and to advance and safeguard Singapore's strategic maritime interests. Our vision is to be a leading maritime agency driving Singapore's global maritime aspirations.

Ministry of Trade and Industry (MTI)

100 High Street #09-01
The Treasury
Singapore 179434
Tel: (65) 6225 9911
Fax: (65) 6332 7260
Website: www.mti.gov.sg

Expertise:

Mission Statement – To promote economic growth and create jobs, to enable Singaporeans to improve their lives.

National Council of Social Services (NCSS)

Ulu Pandan Community Building
170 Ghim Moh Road
#01-02
Singapore 279621
Tel: (65) 6210 2500
Fax: (65) 6468 1012
Website: <http://www.ncss.gov.sg>

Expertise:

The National Council of Social Service (NCSS) is the national coordinating body for member Voluntary Welfare Organisations (VWOs) in Singapore. Its mission is to provide leadership and direction in social services, to enhance

the capabilities of social service organisations, and to promote strategic partnerships for social services. The Community Chest and Social Service Training Institute (SSTI) are NCSS's fund-raising arm and training academy, respectively.

National Environment Agency (NEA)

40 Scotts Road
#13-00 Environment Building
Singapore 228231
Tel: 1800 225 5632
Fax: (65) 6235 2611
Website: <http://www.nea.gov.sg>

Expertise:

“NEA's Mission: To ensure a clean and sustainable environment for Singapore, together with our partners and community.”

Singapore Customs

55 Newton Road
#10-01 Revenue House
Singapore 307987
Tel: (65) 6355 2000
Fax: (65) 6250 8663
Website: www.customs.gov.sg

Expertise:

Enforcement of legislation under the Department's purview. Trade facilitation and revenue enforcement matters. Responsible for implementation of customs and trade enforcement measures including those related to free trade agreements and strategic goods. Liaison with other Government Departments and Statutory Boards. As the guardian of Singapore's trade, we uphold our laws to build trust to facilitate trade and protect revenue.

Singapore Land Authority (SLA)

55 Newton Road
#12-01 Revenue House
Singapore 307987
Tel: (65) 6323 9829
Fax: (65) 6323 9937
Website: www.sla.gov.sg

Expertise:

The mission of the Singapore Land Authority is to optimise land resources for the economic and social development of Singapore. It ensures the best use of State land and buildings, provides an effective and reliable land management system and enables the full use of land information for better land management.

Singapore Tourism Board (STB)

Tourism Court
1 Orchard Spring Lane
Singapore 247729
Tel: (65) 6736 6622
Fax: (65) 6736 9423
Website: <http://www.stb.gov.sg>

Expertise:

The Singapore Tourism Board (STB) is a statutory board under the Ministry of Trade and Industry of Singapore. It champions the development of Singapore's tourism sector, one of the country's key service sectors and economic pillars, and undertakes the marketing and promotion of Singapore as a tourism destination.

Workforce Singapore (WS)

1 Marina Boulevard
#18-01 One Marina Boulevard
Singapore 018989
Tel: (65) 6512 6556
Website: www.ssg-wsg.gov.sg

Expertise:

Workforce Singapore (WSG) is a statutory board under the Ministry of Manpower (MOM). It will oversee the transformation of the local workforce and industry to meet ongoing economic challenges. WSG will promote the development, competitiveness, inclusiveness, and employability of all levels of the workforce. This will ensure that all sectors of the economy are supported by a strong, inclusive Singaporean core.

Urban Redevelopment Authority (URA)

45 Maxwell Road

The URA Centre

Singapore 069118

Tel: (65) 6221 6666

Fax: (65) 6227 5069

Website: www.ura.gov.sg

Expertise:

The Urban Redevelopment Authority is the national planning authority of Singapore. Our mission is to make Singapore a great city to live, work and play in.

LEGEND**A*STAR**

Agency for Science, Technology and Research

EDB

Economic Development Board

ES

Enterprise Singapore

HPB

Health Promotion Board

IMDA

Info-communications Media Development Authority

IRAS

Inland Revenue Authority of Singapore

JTC

Jurong Town Corporation

NEA

National Environment Agency

STB

Singapore Tourism Board

WS

Workforce Singapore